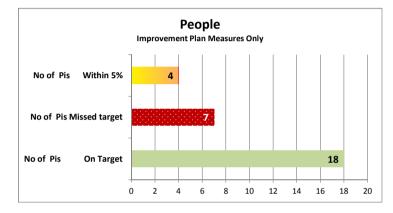
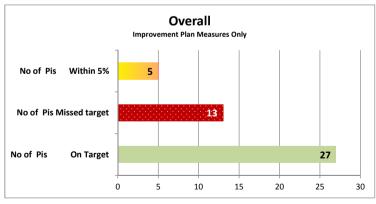
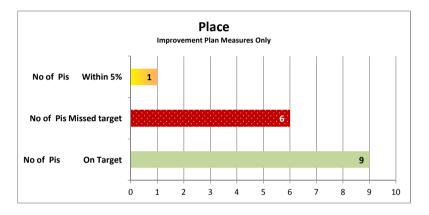
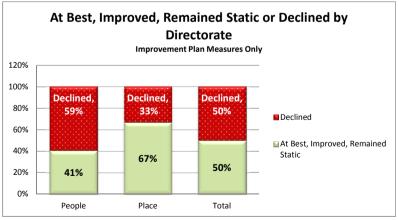
PI & desired direction of Travel	Result	Target	Target for	Perform	-	merator * nominator	Swansea's Position in Wales	Comments	Responsible
	14-15	14-15	15-16	<b>13-14</b>	14-15	13-14	2013/14	(Explanation and Actions)	Head of Service

## **Corporate Plan Improvement Objectives**









PI & desired direction of Travel	Result	Target	Target for	Perform	N – Numerator * D – Denominator		Swansea's Position in Wales	Comments	Responsible
	14-15	14-15	15-16	<b>1</b> 3-14	14-15 13-14		2013/14	(Explanation and Actions)	Head of Service

## **Corporate Plan Improvement Objectives**

Improvement Objectiv	e: To supp	oort improv	vement to s	chool atte	endance and attainment of all potential	learners age	d 3 – 19 years so that each can a	chieve their
Education								
EDU016a†	GREEN				EDU016aNM - The total number of sessions missed by all pupils in primary schools			
EDU016a - Percentage of pupil attendance in primary schools	94.43%	94.1%	94.8%	<b>1</b> 93.0%	5,481,380         5,244,55           EDU016aDM - The total number of sessions possible for all pupils         5,804,434           5,804,434         5,638,14			Robin Brown
EDU016b†	GREEN				EDU016bNM - The total number of sessions missed by all pupils in secondary schools			
EDU016b - Percentage of pupil attendance in secondary schools	93.35%	93.3%	93.8%	<b>1</b> 92.3%	3,493,242         3,482,71           EDU016bDM - The total number of sessions possible for all pupils         3,742,283           3,742,283         3,773,40			Robin Brown
					EDU017NM - The number of pupils aged 15 on roll in any local authority maintained school at the time of the annual School's Census who achieve the Level 2 threshold including a GCSE grade A <sup>*</sup> C in English or Welsh first language and mathematics	d		
EDU017†	GREEN				1,501 1,47	3 9th		
EDU017 - The percentage of pupils aged 15 at the preceding 31 August, in schools maintained by the local authority who achieved the Level 2 threshold including a GCSE grade A*-C in English or Welsh first language and mathematics	59.12%	56.00%	62.00%	<b>↑</b> 55.31%	EDU017DM - The total number of pupils aged 15 on 31 August and on roll in any local authority maintained school at the time of the annual School's Census in January 2,539 2,66			Helen Morgan- Rees

PI & desired direction of Travel	Result	Target	Target for	Perform		imerator * nominator	Swansea's Position in Wales	Comments	Responsible
	14-15	14-15	15-16	<b>13-14</b>	14-15	13-14	2013/14	(Explanation and Actions)	Head of Service
Impro	vement Ob	ojective: H	elp people a	ndopt and a	levelop healti	hy and sustaina	ble lifestyle:	s in order to improve health.	
					CIP1NM - The number attending 20 times or r	of 11-16 year olds nore across the school year			
CIP1†	GREEN								
					1,271	736	N/A - local indicator	Please note that this result is reported in line	
CIP1 - Percentage of 11-16 year					CIP1DM - The total hu	mber of 11-16 year olds	mulcator	with the school year and is therefore effectively reported one year retrospectively	Tracey McNulty
old attending 20 or more extra- curricular physical or sporting	10.39%	10.00%	12.00%	<b>1</b> 6.12%				· · · · · · · · · · · · · · · · · · ·	
activities during the school year					12,231	12,017			
						of year 6 pupils in the			
						6 pupils from schools in		Please note that this result is reported in line with the school year and is therefore effectively	
						d not attend because they standard through previous		reported one year retrospectively	
IP2†	RED				attendance in years of	7.0		The 91% target was quite ambitious in hindsight, given that this measure is already	
					82	1,966	N/A - local indicator	performing at a high level, suggesting smaller increments are more realistic. The result	
							indicator	represents a decrease on the previous upward trend. The main reason for this is lower than	
						ar 6 school roll minus those aking their own learn to		average participation from schools with a high	
CIP2 - Percentage of year 6					swim arrangements			proportion of BME pupils and other hard to reach groups at 37-40% against others at	Tracey McNulty
school children (11 years old)					100	2,216		80%. Actions to address this include working more closely with parents and community	
involved in the schools learn to swim programme who can swim	82.00%	91.00%	91.00%	<b>↓</b> 88.72%				groups to promote the importance of these lessons and creating opportunities for cultural	
to the required standard								barriers to be overcome. Actions targeted for	
								last year, including same gender classes, are considered to be having a positive impact and	
								will be assessed at the end of the summer term.	
					CIP3NM - The number completed the 16 week	of referrals who have			
					reached the 12 month	point within the financial o report they are still active			
IP3t	GREEN				, , , , , , , , , , , , , , , , , , , ,				
					261	277	N/A - local	Good results reported year on year, with future targets taking into consideration the impact of	
CIP3 - The number of GP					completed the 16	Imber of referrals who have week scheme and have	indicator	reduced staffing and changes to the funding	Tracey McNulty
Referrals still engaging in ohysical activity after 12 months	69.79%	60.00%	65.00%	4.06%		h point within the financial .e. 2013-14)		criteria going forward.	
and indicating their health has improved					374	374			

improved

374

PI & desired direction of Travel	Result	Target	Target for	Perform		imerator * nominator	Swansea's Position in Wales	Comments	Responsible
	14-15	14-15	15-16	13-14	14-15	13-14	2013/14	(Explanation and Actions)	Head of Service
					CIP4NM - The number regardless of how mar by the community to g	ny plots within the site) used			
CIP4†	GREEN				43	28	N/A - local		Sarah Crawley
CIP4- The number of sites used by the community to grow and produce food (Allotment sites/growing spaces)	43	40.00	to be deleted	1 28	1	d 1	indicator		Salan Clawley
EDFM1a 1	not set				EDFM1aNM - Actual r free school meals - pri	number of children eating mary			
EDFM1a - Percentage of pupils identified in the Pupil Level Annual School Census who take up free school lunch – primary schools	-			-	be entitled to free scho		N/A - local indicator	Due to a bereavement of a key staff member data will be unavailable for the foreseeable future	Brian Roles
EDFM1b †	not set				EDFM1bNM - Actual n free school meals - se	umber of children eating condary 1,388	N/A - local		
EDFM1b - Percentage of pupils identified in the Pupil Level Annual School Census who take up free school lunch – secondary schools				63%	EDFM1bDM - Actual is be entitled to free scho	number of children known to	indicator	Due to a bereavement of a key staff member data will be unavailable for the foreseeable future	Brian Roles

PI & desired direction of Travel	Result	Target	Target for	Perform	-	imerator * nominator	Swansea's Position in Wales	Comments	Responsible	Appendix C
	14-15	14-15	15-16	13-14	14-15	13-14	2013/14	(Explanation and Actions)	Head of Service	

Improvement Objective: Promote affordable cred	it and savings options	and help people maximis	se their income and entitlements
	cana caringe optione		

							-		
HHA013 t HHA013- The percentage of all potentially homeless households for whom homelessness was prevented for at least 6 months	GREEN 52.8%	38.0%	to be deleted	•	53.6%	HHA013NM - The number of substantiated potentially homeless households for whom homelessness was prevented during the year 1,469 1,496 HHA013NM - The number of substantiated potentially homeless households for whom homelessness was prevented during the year 2,783 2,793	18th	The target has been exceeded but performance has reduced by just 1.2% compared to last year which equates to 27 cases. Welfare reform continues to have an impact on our ability to source alternative suitable affordable accommodation.	Lee Morgan
HSG151 HSG15 - The percentage of Eviction warrants for Rent arrears raised against Council tenants suspended due to support and financial assistance	GREEN 68.66%	65.00%	65.00%	•	77.13%	HSG15NM - The number of Warrants suspended throughout the year 276 263 HSG15DM - The total number of Warrants raised 402 341	N/A - local indicator	Target achieved, however performance compared with 13/14 has declined as fewer warrants have been suspended due to increasing arrears in specific cases. Rigorous monitoring continues. Existing support mechanisms will continue to be offered to help tenants manage their financial difficulties	Lee Morgan
HSG181 HSG18 - The number of council tenants joining the Credit Union	RED 133.00	150.00	175.00	1	89.00	HSG18NM - The number of tenants who have joined the Credit Union in the last year           133         89           D         1           1         1	N/A - local indicator	Cumulative target of 150 not met due to difficulties in encouraging take up of Credit Union membership. This could be attributed to tenants rents continuing to be paid directly to rent accounts therefore tenants do not feel it is critical to have membership to assist with managing their finances. The Council will continue to promote and support tenants to join the Credit Union and it is anticipated that the implementation of Universal Credit will result in a greater uptake of Credit Union accounts.	Lee Morgan
SIU01 † SIU01 - No. of staff / workers trained in Welfare Rights / Benefits advice appropriate to their role.	GREEN 688	500	500	ſ	580	SIU01NM - Number of staff/workers trained in welfare rights/benefits advice appropriate to their role	N/A - local indicator		Sarah Crawley
SIU02 1 SIU02 - No. of Council staff making saving contributions to the Credit Union through payroll deduction.	GREEN 177	150	to be deleted	≁	99	SIU02NM - Number of Council staff making savings contributions to the Credit Union           177         99           D         1           1         1	N/A - local indicator		Sarah Crawley

PI & desired direction of Travel	Result	Target	Target for	Perform	-	merator * nominator	Swansea's Position in Wales	Comments	Responsible
	14-15	14-15	15-16	<b>1</b> 3-14	14-15	13-14	2013/14	(Explanation and Actions)	Head of Service

Improvement Objective: Improve Housing & Housing Supply in order to increase the availablility og good quality affordable housing

		1	I	I		-		
HSG21 HSG2 - The number of void properties	AMBER £239.00	235	235	<b>↓</b> £220.00	HSG2NM - The number of void properties at the end of the period           239         220           D         1	N/A - local indicator	Target narrowly missed by 4 properties and a slight reduction on 13/14 performance. Further improvements are planned for 2015/16 which include relocation of teams in Corporate Property & Buildings Services (CB&PS) and Housing's Homes Preparation Unit who co- ordinate all works to voids to shared office accommodation which will further improve the management of voids.	Lee Morgan
HSG16 T HSG16 - No. of new Affordable Housing units provided	RED 45	946	1419	4 208	HSG16NM - No of new affordable housing units provided 208 D 1	N/A - local indicator	The target figure of 946 is a projection of what is needed in terms of affordable housing in Swansea based on LDP projections for delivering new housing and is not a target of what we expect to deliver, it is what is needed. 2014/15 has seen a decline in the number of affordable units provided compared to 2013/14. Economic conditions, construction activity and reduction of Social Housing Grant are outside the direct control of the Council have impacted on the number of units provided which remains significantly less than what is needed. Further research is being undertaken into new models of delivery through different funding models in order to increase the number of units provided	Lee Morgan
HSG17 t HSG17 - The percentage of tenants staying in their Council tenancy for more than 2 years	GREEN 78.42%	78.00%	79.00%	<b>1</b> 76.69%	HSG17NM - The number of current lenancies over 2 years 10,396 10,263 HSG17DM - The total number of current tenancies 13,256 13,382	indicator	Target Achieved,	Lee Morgan

PI & desired direction of Travel	Result	Target	Target for	Perform		imerator * nominator	Swansea's Position in Wales	Comments	Responsible
	14-15	14-15	15-16	13-14	14-15	13-14	2013/14	(Explanation and Actions)	Head of Service
Improvement Obje	ctive: Deve	elop partne	erships, skil		structure in o ounded in key		and grow a l	knowledge based economy crea	ting jobs
EC1 t EC1 - The percentage of all applicants and 3rd parties satisfied or very satisfied with the Planning application service	RED 79.4%	93.0%	93.0%	♣ 84.6%	parties satisfied or ver application service EC1DM - Total numbe received in the quarter 262	r of Planning questionaires 259	N/A - local indicator	During the period 262 surveys were received, of these 115 were from applicants and 147 from 3rd parties. 108 of the applicant responses were either satisfied or very satisfied (93.91%). 100 of 147 responses were either satisfied or very satisfied (68%). The majority of issues raised by 3rd parties were not related to service delivery but to dissatisfaction of the accuracy of information, outcome of the decisions, understanding of the planning process including the extent of communication from the department and the consultation process which are all prescribed under the provisions of the Town & County Planning (Development Management) Order 2012. The department is developing and utilising the use of their document managment system to show more correspondance and documents electronically and with the introduction of the new corporate website last year, it is hoped that the public understanding of the planning process and procedures will improve.	Phil Holmes
EC2 1 EC2 - The percentage of all major and minor applications with an economic imperative that are approved	RED 83.5%	88.0%	88.0%	♣ 83.8%	EC2DM - Total numbe applications with an ec approved EC2DM - Total numbe applications determine 632	conomic imperative that are 496 r of major and minor rd in the quarter	N/A - local indicator	The service was restuctured in in August 2014 and has been subject to disruption as a result of staff resources and the introduction of a document management system including re- engineering of business processes. There were 104 applications refused of which 10 major/minor apllications were overturned at committee (9.6%). A new streamlined committee structure and scheme of delegation was introduced in January 2015, which will hopefully result in less committee overturns. Action: Improved chargeable pre application service introduced in April 2015 with the introduction of front loading of planning application process and further utilisation of the document management system; performance is expected to improve.	Phil Holmes

Appendix C

PI & desired direction of Travel	Result	Target	Target for	Perform		umerator * nominator	Swansea's Position in Wales	Comments	Responsible
	14-15	14-15	15-16	13-14	14-15	13-14	2013/14	(Explanation and Actions)	Head of Service
BBMA1 †					SBCs from this current BB&M projects contain	&M projects containing t reporting year minus no. of ning SBCs from the previous eased number of projects ting year			
BBMA1 - Increase in the number of projects with social benefit clauses & Beyond Bricks and Mortar in their contracts	GREEN 19	18	19	⇒ 19	19 D 1	19	N/A - local indicator		Phil Holmes
WWC1 † WWC1 - The number of people entering employment as a result of participation in the project	not set na		to be deleted		WWC1NM - The num employment as a resu project 0		N/A - local indicator	Workways activity ended in October 2014 and the project finally closed in December 2014. It had been hoped that its lifespan would be extended beyond these dates but the final decision rested with WEFO and they decided that there would be no more funds committed to it. Quarter 2 result was 88	

PI & desired direction of Travel	Result	Target	Target for	Perform		imerator * nominator	Swansea's Position in	Comments	
	14-15	14-15	15-16	13-14	14-15	13-14	Wales 2013/14	(Explanation and Actions)	Responsible Head of Service
Improvement Obje	ctive: Prov	ride suppo	rt for childre	en in the ea	rly years in S progres		they are rea	ady for learning and make develo	opmental
FSCH1 1	GREEN				FSCH1NM - Sessions				
FSCH1 - Percentage attendance at Flying Start Settings	79.5%	70.0%	70.0%	♣ 80.3%	66,432 FSCH1DM - Maximum unfilled sessions) 83,593	54,746 sessions available (minus 68,156	N/A - local indicator	Our outcome agreement target is 70% however we do have a reaching target of 80%. Considering that we have faced an expansion phase this year and also a higher than expected childhood illness instances with incubation periods of up to 2 weeks (a lot of chicken pox, scarlet fever and sickness) we feel that reaching 79.5% is a very good achievement.	Sarah Crawley
FSRNT1a 1 FSRNT1a - Percentage of parents/carers that report a positive distance travelled (improvement) at the end of a Flying Start Parenting Programme in self esteem and confidence	<b>GREEN</b> 89.6%	60.0%	60.0%	╋ 67.9%	completed the outcom intervention the scores a) No that of parents th in self esteem and con 397 FSRNT1aDM - Total p	e evidence an improvement. nat record a postive change fidence 224 parents/carers that have e star at the beginning &	N/A - local indicator	These are not outcomes where we would expect to see a year on year improvement - that would not be possible as we are not comparing like with like	Sarah Crawley
FSRNT1b † FSRNT1b - Percentage of parents/carers that report a positive distance travelled (improvement) at the end of a Flying Start Parenting Programme in Parenting skills	GREEN 63.2%	60.0%	60.0%	<b>↓</b> 69.1%	completed the outcom intervention the scores b) No. of parents that r Parenting skills 60 FSRNT1bDM - Total p	evidence an improvement. ecord a positive change in 228 parents/carers that have e star at the beginning &	N/A - local indicator	These are not outcomes where we would expect to see a year on year improvement - that would not be possible as we are not comparing like with like	Sarah Crawley

PI & desired direction of Travel	Result 14-15	Target 14-15	Target for 15-16	Perform	N – Numerator * D – Denominator 14-15 13-14		Swansea's Position in Wales 2013/14	Comments (Explanation and Actions)	Responsible Head of
									Service
					completed the outcom intervention the scores	rrents/carers that have e star & at end of s evidence an improvement. record a postive change in			
FSRNT1c †	GREEN				60	211	N/A - local		
FSRNT1c - Percentage of parents/carers that report a positive distance travelled (improvement) at the end of a Flying Start Parenting	63.2%	60.0%	60.0%	4 63.9%	FSRNT1cDM - Total p	arents/carers that have e star at the beginning &	indicator	These are not outcomes where we would expect to see a year on year improvement - that would not be possible as we are not comparing like with like	Sarah Crawley
Programme in Childrens Behaviour					95				
FSSOGa †					above dev norms (sep	hildren assessed as at or erately 2 year			
FSSOGal	not set				225	178		These are not outcomes where we would	
FSSOGa - Percentage of Flying Start children assessed as performing at or above the developmental norm for 2 year	53.4%	not set		<b>-</b> 55.1%	FSSOGaDM - Total ch 2 year 421	ildren assessed (seperately	indicator	expect to see a year on year improvement - that would not be possible as we are not comparing like with like	Sarah Crawley
					FSSOGbNM - Total ch above dev norms (sep	ildren assessed as at or erately 3 year)			
FSSOGb †	not set								
FSSOGb - Percentage of Flying Start children assessed as performing at or above the developmental norm for 3 year data.	57.5%	not set		♣ 59.4%	258 FSSOGbDM - FSSOC assessed (seperately 449	DM - Total children 3 year)	N/A - local indicator	These are not outcomes where we would expect to see a year on year improvement - that would not be possible as we are not comparing like with like	Sarah Crawley

PI & desired direction of Travel	Result	Target	Target for	Perform	N – Numerator * D – Denominator		Swansea's Position in Comments Wales		Responsible
	14-15	14-15	15-16	13-14	14-15	13-14	2013/14	(Explanation and Actions)	Head of Service
Improvement Objec	tive: Minin	nise waste	and increas	se recycling	through pro	motion, workin	g with other	s and by targeting low participat	ting areas
STS006 †	GREEN					ber of reported fly tipping r cleared within 5 working 2,691	18th		
STS006 - The percentage of reported fly tipping incidents cleared within 5 working days	92.77%	92.00%	92.00%	<b>↓</b> 94.32%	STS006DM - The total incidents recorded by t quarter 4,466	number of fly tipping the authority during the		There has been an increase in recorded fly tipping however this may be partly due to improvements in recording of data.	Stuart Davies
WMT004bl	GREEN					nnage of local authority ste sent to landfill by the		This improvement is mainly as a result of	
WMT004b - The percentage of municipal waste collected by local authorities sent to landfill	43.19%	45.00%	42.00%	<b>1</b> 45.13%	47,625.000 WMT004bDM - The to waste collected by the 110,281	tal tonnage of municipal local authority	18th	the 3 bag limit, targeted door knocking, and a focus on trade waste, and puts us in a good position to achieve the WG statutory target for 15/16	Chris Howell
					collected municipal wa recycled and/or collect	nnage of local authority ste prepared for reuse, ed as source segregated sted or treated biologically ocal authority			
WMT009b t	GREEN				62,348.000	60,378 nnage of municipal waste	16th	This improvement is mainly as a result of the 3 bag limit, targeted door knocking, and a focus on trade waste, and puts us in a good position	
winnousb - The percentage of municipal waste collected by local authorities and prepared for reuse and/or recycled, including source segregated bio wastes that are composted or treated biologically in another way	56.54%	55.00%	58.00%	<b>∱</b> 53.30%	110,281	authority		to achieve the WG statutory recycling target of 58% for 15/16.	

PI & desired direction of Travel	Result	Target	Target for	Perform	N – Numerator * D – Denominator		Swansea's Position in Wales	Comments	Responsible
	14-15	14-15	15-16	13-14	14-15	13-14	2013/14	(Explanation and Actions)	Head of Service
	Improv	ement Obj	ective: Peo	ple are safe	, well and su	pported to live	independent	tly (Child & Family)	
CFS1 J	GREEN					ming looked after by the rare placed either in the rity	N/A - local	Change in numbers becoming LAC consistent with normal expectations. Entry to care	Julie Thomas
CFS1 - Number of children becoming looked after	213.00	215.00	180.00	4 190.00	D1	1	indicator	continues to be scrutinised at the highest level.	
CFS2 J	GREEN					d after by the local authority he care of the local authority	N/A - local		Julie Thomas
CFS2 - Number of children looked after	511.00	517.00	500.00	<b>1</b> 538.00	D 1	1	indicator		Jule momas
CFS3 I	RED				be looked after during 213	190		The increase in the rate of admissions to care has increased this year. We continue to work to the Safe LAC Reduction Strategy to ensure	
CFS3 - Rate of entry in Looked after children (per 1000 population 0-17)	4.53	3.83	4.00	4.04	CFS3DM - Per 1,000 p within the local authori 47,046	-	indicator	that where children are placed in care that they remain in care for the shortest period of time possible.	Julie Thomas
CFS4 1	GREEN				and County of Swanse				
CFS4 - Rate of Looked After Children (per 1000 population 0- 17 years)	10.86	11.40	11.20	11.44	511 CFS4DM - Per 1,000 p within the local authori 47,046	oopulation of children 0-17 ty area	N/A - local indicator		Julie Thomas

PI & desired direction of Travel	Result	Target	Target for	Perform	N – Numerator * D – Denominator		Swansea's Position in Wales	Comments	Responsible
	14-15	14-15	15-16	13-14	14-15	13-14	2013/14	(Explanation and Actions)	Head of Service
CFS6↓	RED				receiving a service, ex	er of Children who are cluding children looked ne Child Protection Regsiter 4,853	N/A - local		
CFS6 - Total Number of children in need (open cases) in year	5125.00	4852.00	4852.00	4853	D 1	-,000	indicator	The total number of cases has increased as we have revised our operating model.	Julie Thomas
CFS7 ↓	GREEN				CFS7NM - The number previously been on the regardless of how long	CPR in Swansea			
CFS7 - Percentage of children on the Child Protection Register who have been de-registered and then re-registered		19.1%	19.0%	<b>1</b> 9.2%	CPR at any time during	children registered to the g the year and counts any ay have occurred during the	N/A - local indicator		Julie Thomas
CFS8 ↓	GREEN				the Register for more to period		N/A - local		
CFS8 - Percentage of children who remain on the Child Protection Register for more than one year	11.4%	11.4%	11.0%	⇒ 11.4%	CFS8DM - Number of Register at end of peri		indicator		Julie Thomas
CFS9 t	GREEN				CFS9NM - The numbe placed with a family, ir supported by Foster S 184	a foster placement wansea at end of period.	N/A - local		
CFS9 - Percentage of children in mainstream foster care who are placed with Foster Swansea	65.2%	62.3%	62.5%	<b>1</b> 62.2%		er of children looked after in end of period	indicator		Julie Thomas

PI & desired direction of Travel	Result	Target	Target for	Perform	N – Numerator * D – Denominator		Swansea's Position in Wales	Comments	Responsible
	14-15	14-15	15-16	13-14	14-15	13-14	2013/14	(Explanation and Actions)	Head of Service
CFS10↓ CFS10 - Number of children in residential care	GREEN 44.00	53.00	50.00	<b>1</b> 54			N/A - local indicator		Julie Thomas
CFS11 † CFS11 - Percentage of children looked after in a family placement	AMBER 90.6%	90.7%	85.0%	90.7%	CFS11NM - The numb placements or placed quarter 463 CFS11DM - Total num looked after at end of 511	for adoption at end of 488 ber of children who were quarter	N/A - local indicator	The target was missed by 1 placement only. The LAC Reduction Strategy will improve this result.	Julie Thomas
SCC010 J SCC010 - The percentage of referrals that are re-referrals within 12 months	AMBER 16.7%	16%	15%	<b>1</b> 9.59%	that were re-referrals.	mber of referrals during the	10th	Target was missed by just 13 referrals across the entire year. We will continue to work with families to help them resolve difficulties in a realistic and sustainable way.	Julie Thomas

PI & desired direction of Travel	Result	Target	Target for	Perform	N – Numerator * D – Denominator		Swansea's Position in Wales	Comments	Responsible		
	14-15	14-15	15-16	13-14	14-15	13-14	2013/14	(Explanation and Actions)	Head of Service		
Improvement Objective: People are safe, well and supported to live independently (Adult Services)											
AS1 t AS1 (SCA019) - Percentage of cases where the risk (safeguarding vulnerable adults) has been managed	AMBER 92.63%	93.50%	94.00%	93.3%	completed in the y m 352 SCA019DM - The tota referrals completed ii referrals where the o "not a 380		N/A - local indicator	Performance has been sustained compared to 2013/14 and the target has been missed by less than 1%. For the 7.4% of cases where risk is regarded to remain, it should be noted that there will be a range of additional activity in place to assure safety, along with increased monitoring. This performance continues to be close to the Wales average. We will continue to focus on achieving good performance on this indicator.	Bozena Allen		
AS2 1 AS2 (SCA020) - Percentage of people supported to be independent	GREEN 84.77%	84.50%	85.30%	<b>1</b> 84.0%	co 5,866 SCA020DM - Tota supported either in	f clients supported in the mmunity 6,165 I number of adult clients the community or in care nomes 7,340	N/A - local indicator		Bozena Allen		
AS4 1 AS4 - Percentage of clients returning home following reablement	RED 51.2%	60%	60%	<b>↓</b> 53.9%	period o 66 AS4DM - Total num 129	ber of clients discharged	N/A - local indicator	The nature of pressures on the NHS during 2014/15 led to an increase in discharges into the reablement beds (aka assessment beds). Such service users are likely to have a higher level of need and lower potential for reablement. Nonetheless these placements were preferable to immediate admission to a long-term care home.	Bozena Allen		
SSA2 J SSA2 - The average number of working days taken from completion of the care plan and / or installation of aids / equipment	RED 8.40	7.00	7.00	7.29	taken to provide and/o 26,868 SSA2DM - The total ni	umber of items of ed and/or installed during	N/A - local indicator	Performance improved during the year from 10.1 days in Q1 to 7.15 days in Quarter 4. We will be focussing on maintaining the improved performance going forward into 2015/16	Bozena Allen		